AccentAssist Security

Harnessing the power of generative AI to inspire creativity and improve productivity.

AccentAssist Security Summary

In today's rapidly evolving digital landscape, Accent Technologies has a strong commitment to data security and privacy. With AccentAssist we combine the power of cutting-edge foundation models from OpenAI, Google, and Meta with your own secure knowledge base. The result is an enterprise-grade chat solution that blends user-friendly interactions with trusted security measures. We believe in the adage that trust is earned, and through this document, we aim to reinforce our commitment to safeguarding the very foundation of our user's trust— their data.

DATA STORAGE AND ENCRYPTION

Distinct Data Storage: Our infrastructure ensures a strict demarcation between user data and foundation models. This distinction guarantees that there are no inadvertent overlaps or unauthorized sharing between Accent's secure databases and those of the foundation models. This architecture protects the uniqueness and confidentiality of your business insights.

End-to-end Encryption: Every byte of data, whether it's at
rest within our databases or in transit across networks, benefits from robust encryption protocols. This double-layered protection ensures that even in the unlikely event of interception, the data remains indecipherable and secure.

Secure Environment: Our data repositories are hosted in an environment bolstered with state-of-the-art security measures, ensuring your data is protected from external threats at all times.

ACCESS CONTROLS:

Permission Protocols: We've woven multiple layers of access controls into the very fabric of Accent Assist. Each interaction with our systems is scrutinized for authorization, ensuring only legitimate requests are entertained.

Role-Based Access: In large enterprises, information dissemination needs to be precise. Our role-based access ensures that users can only view or interact with data pertinent to their role, preventing accidental or intentional data leaks from within the organization.

DATA OWNERSHIP AND PRIVACY

Regulatory Compliance: Staying ahead of the regulatory curve is crucial. Accent Assist has been designed keeping in mind global data protection standards. Whether it's GDPR, CCPA, or other emerging regulations, our platform is designed for compliance, ensuring our users are always on the right side of any applicable regulations.

Client Data Sovereignty: We respect the sanctity of ownership. All data fed into Accent Assist remains the intellectual property of the client. At no point does this ownership get diluted or transferred.

Data Usage: Your data is exclusively yours. It never becomes part of any model training, ensuring its unique attributes aren't replicated elsewhere. We stand by this principle staunchly, and our partnership with OpenAI, Google and Meta echoes this sentiment. This commitment ensures that no data from Accent Assist contributes to model training or any service refinement.

Retention Policy: Data longevity can sometimes be a security concern. That's why all data processed through our API is kept only for 30 days, exclusively for ensuring its use aligns with our terms. Post this period, the data is permanently expunged. You control and manage your chat history retention rules.

REGULAR AUDITS AND CERTIFICATIONS

Proactive Vulnerability Scans: The digital world evolves rapidly, and so do its threats. Accent undergoes regular audits and system updates, ensuring we're always a step ahead of potential vulnerabilities. This proactive approach minimizes risks and ensures system integrity.

Certification: Holding the SOC II Certification is not just a badge of honor for us. It's a testament to our relentless pursuit of operational security, and it assures our users of our adherence to globally recognized security benchmarks.

DATA PRIVACY DISTINCTIONS

Distinct Policies for OpenAI Consumer Services: It's essential to delineate our enterprise approach from other consumer services. Non-enterprise consumer tools, such as ChatGPT and Google Bard operate under a different data handling paradigm. We ensure security for our users by explicitly prohibiting any of your data to be used by any third-party for any purpose including model refinements.

CONCLUSION

Like all of our products Accent Assist comes with a promise of security, integrity, and trust. As we evolve in this new era, our foundational commitment remains unswayed: to ensure businesses can interact, analyze, and grow without compromising on their data security. Our protective measures, always in a state of evolution, are an embodiment of this unwavering promise.